





Conference programme - Day 1 Wednesday 12 February

08:00 - 09:15	Conference registration				
09:15 - 09:30	 Introduction to the conference day 1 Donald H Taylor				
09:30 - 10:30	Opening address  Life, work & learning in the personalised century Timandra Harkness, Writer & Broadcaster				
10:30 - 11:15	Refreshments and visit the exhibition				
	TRACK 1 (T1)	TRACK 2 (T2)	TRACK 3 (T3)	TRACK 4 (T4)	TRACK 5 (T5)
11:15 - 12:25	EMERGING TECHNOLOGIES	WORKFLOW LEARNING	LEARNING IMPACT	VIDEO FOR LEARNING	MARKETING LEARNING
chair	Steve Wheeler	Anthony Williams	Andrew Jacobs	Gemma Paterson	Teresa Rose
Session 1 (S1)	A deep dive into the learning technology landscape David Kelly Christopher Pirie	Making learning in the flow of work a reality Bob Mosher	From processes to performance: Maximising the impact of learning Andy Wooler Bruce Swan	Compelling video for your context and your people Martin Greenbank Louise Joyce	Right people, wrong skills? Reskill your workforce with the help of marketing techniques Bianca Baumann
12:25 - 13:55	Lunch, visit the exhibition and lunchtime sessions		12:40 - 13:20 Values and decision making: Better decision making in complex environments – expand your range Chair: Celine Mullins Christine Locher	12:40 - 13:20 Vendor relations: Augmenting your L&D: Vendors won't bite (if you choose wisely) Helen Smyth Amanda Nolen	
13:55 - 15:05	LEARNING ECOSYSTEMS	21ST CENTURY LEARNING	RESKILLING	STORY TELLING	LEARNING ENGAGEMENT
chair	Ger Driesen	Hannah Gore	Chloe Walton	Rob Hubbard	Kenny Henderson
Session 2 (S2)	Learning ecosystems: how they are really being used today Dani Johnson	Building a modern learning environment Nigel Paine Helena King	Supporting performance and pivot points in people's careers Ian Borkett Ariel Wrona	The power of stories in learning Thomas Junod Danny Seals	Mission ready: Launching learning platforms for success Sunder Ramachandran Emma Matthews
15:05 - 15:50	Refreshments and visit the exhibition				
15:50 - 17:00	VIRTUAL REALITY	SELF-DIRECTED LEARNING	COACHING AND TECHNOLOGY	PERFORMANCE SUPPORT	STAKEHOLDER BUY-IN
chair	Matt Brewer	Niall Gavin	Gayle Tong	Sheena Whyatt	Julie Drybrough
Session 3 (S3)	From hype to reality Helen Dudfield Craig Piper Caroline McCarthy Mark Poole	Self-directed learning: L&D's holy grail? Megan Corker Nicola Braden	Coaching chatbots designed to create behavioural change: where technology meets talk for impact, insights and intelligence Emma Weber Trish Uhl	Unlocking people potential with performance support Tobias Kwetina Adam Harwood	Tackling the stakeholder challenge: Using design thinking techniques Mirjam Neelen Connie Malamed
17:00 - 18:00	17:15 - 17:45 Back to the future, Jane Daly Conference drinks reception				

Conference programme - Day 2 Thursday 13 February

08:00 - 09:15	Conference registration				
09:15 - 09:30	 Introduction to the conference day 2 Donald H Taylor				
09:30 - 10:30	Opening address  Artificial Intelligence: the risk, the reward and the extraordinary possibilities Daniel J Hulme, Department of Computer Science, University College London				
10:30 - 11:15	Refreshments and visit the exhibition				
	TRACK 1 (T1)	TRACK 2 (T2)	TRACK 3 (T3)	TRACK 4 (T4)	TRACK 5 (T5)
11:15 - 12:25	LEARNING TECHNOLOGY LANDSCAPE	LEARNING AND THE MIND	LEARNING ANALYTICS	DESIGN CONTENT	ONBOARDING
chair	Steve Wheeler	Celine Mullins	Craig Kaye	Teresa Rose	Julie Wedgwood
Session 4 (S4)	Don't believe the hype: The realities of digital learning David Perring David Wilson	Creating learning involves a host of conflicting tensions and paradoxes Itiel Dror	Unlocking the potential of analytics in learning Derek Mitchell Guy Wilmshurst-Smith	How to write (instruction) so people can learn Patti Shank	Making the right first impression with impressive onboarding Sally Atkinson Rich Dawson
12:25 - 13:55	Lunch, visit the exhibition and lunchtime sessions		12:40 - 13:20 The rise of the high-impact consumer-learner Chair: Kenny Henderson Jane Daly	12:40 - 13:20 Women in learning: Taking us 'beyond the panel' Kate Graham Sharon Claffey Kaliouby	
13:55 - 15:05	xAPI	DIGITAL TRANSFORMATION	CURIOSITY	CONTENT DEVELOPMENT	LEARNING ACROSS BORDERS
chair	Andrew Jacobs	Hannah Gore	Stella Collins	Barbara Thompson	Sheena Whyatt
Session 5 (S5)	Learning to love learning data and analytics Richard Pedley Megan Torrance	Inside success stories of digital transformation Clare Dillon Dante Frederick	Creating a culture of curiosity (and why it's good for learning) Nina Bressler Murphy Amy Brann	Strategies for Complex Skill Development Julie Dirksen	Worldwide learning that works Claire Doody Rachel Begbie
15:05 - 15:50	Refreshments and visit the exhibition				
15:50 - 17:00	ARTIFICIAL INTELLIGENCE	LEARNING CULTURE	GAMES AND LEARNING	DESIGN METHODOLOGIES	COMPLIANCE
chair	Niall Gavin	Nigel Paine	Julie Drybrough	Rob Hubbard	Anthony Williams
Session 6 (S6)	Powering personalisation and recommendations for learning with AI Matt Wicks Francesco Mantovani	Embedding a culture of learning in your organisation Craige Heaney Kristina Tsirotakis	Getting beyond the hype of gamification Scott Anderson Caroline Black Stuart Pedley-Smith	UX Driven Learning Design Melissa Milloway	Kick-starting compliance in the digital era Louise Vamvoukaki Sharon Claffey Kaliouby
17:00 - 18:00	Conference drinks reception				